



GLOBAL  
**DESTINATION  
SUSTAINABILITY  
MOVEMENT**

# Mapping Change: Towards Data-Driven Tourism and Events that Regenerate

Feeling the Pulse – February 2025



# Today's Experts



**Janie Neumann**

Relationship Manager &  
Destination Climate Action Expert  
GDS-Movement



**Simon Kløvgaard**

Sales & Partnership Manager  
BeCause



**Asam Nawaz**

Head of Sales  
BeCause



**Tarek Habib**

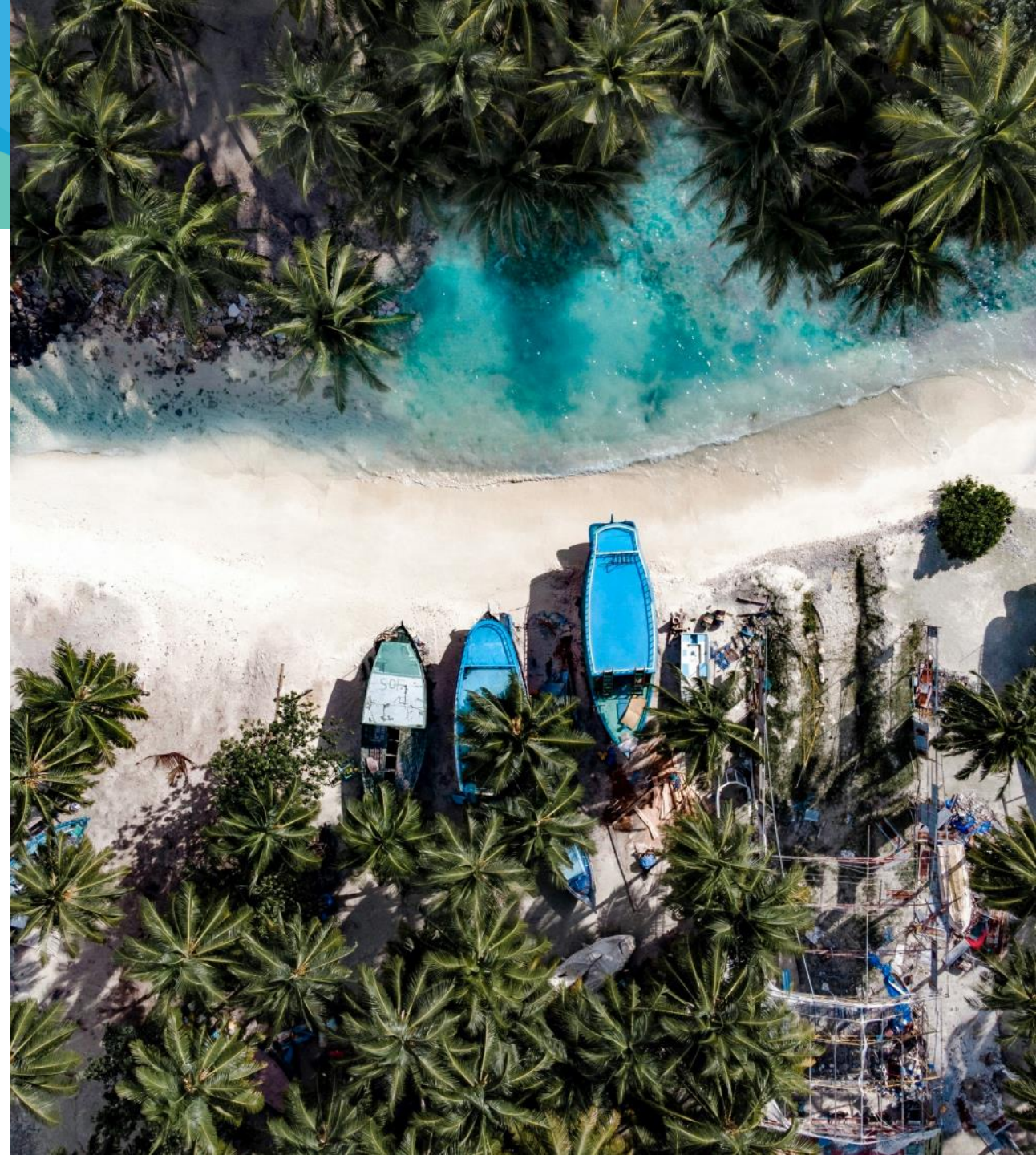
CEO and Co-Founder  
Murmuration

# Agenda

GDS-Index: coming soon!

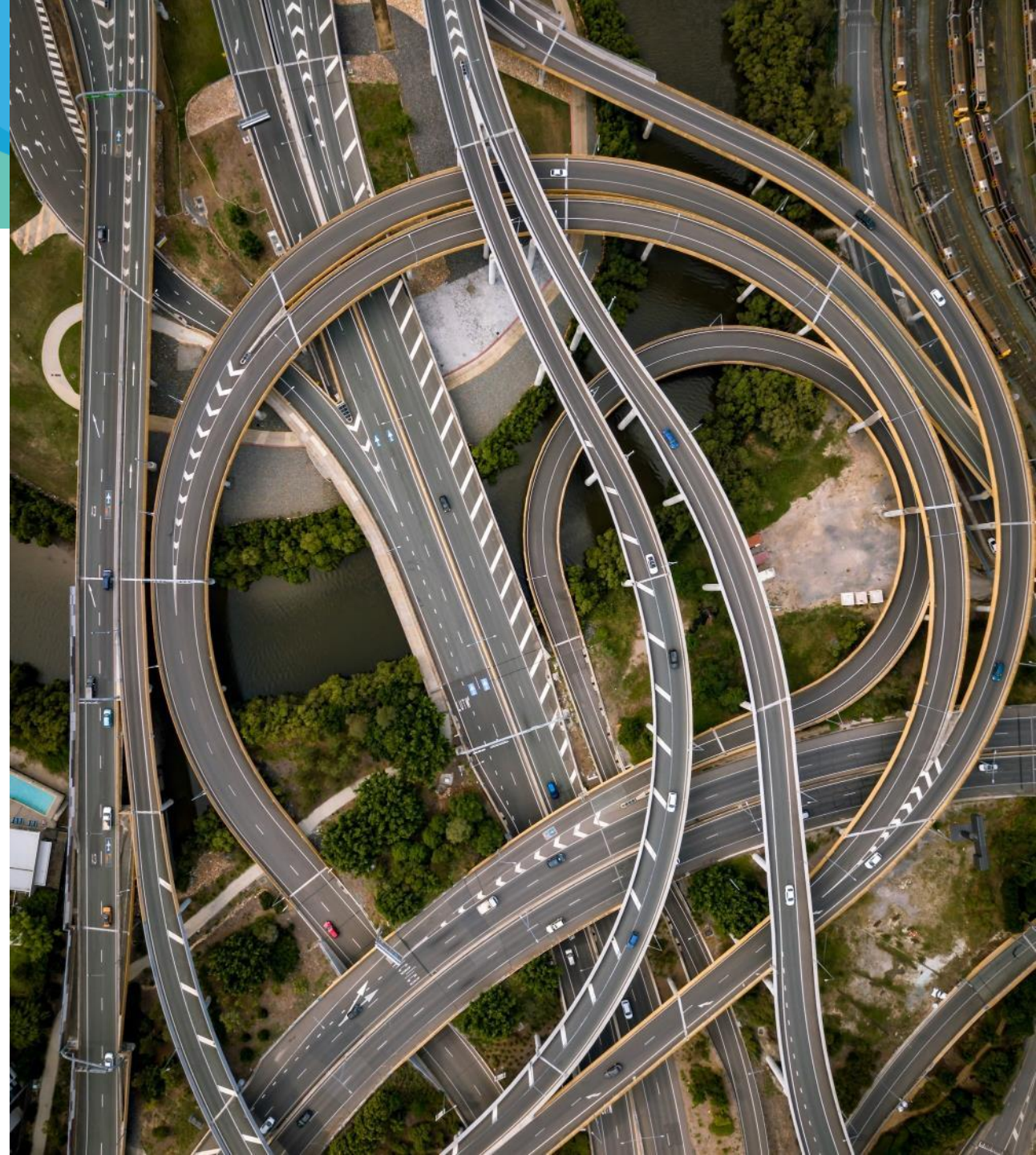
## Guests

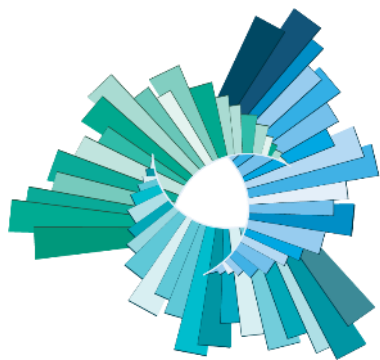
- BeCause
  - Murmuration
- 



# Housekeeping

- The session is recorded: you will receive the webinar recording via email
  - Use the **chat box**. Share insights, ask questions!
  - Raise your (virtual) hand to speak
  - Feel free to use reactions on Zoom
- 

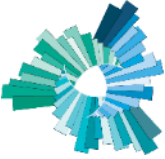




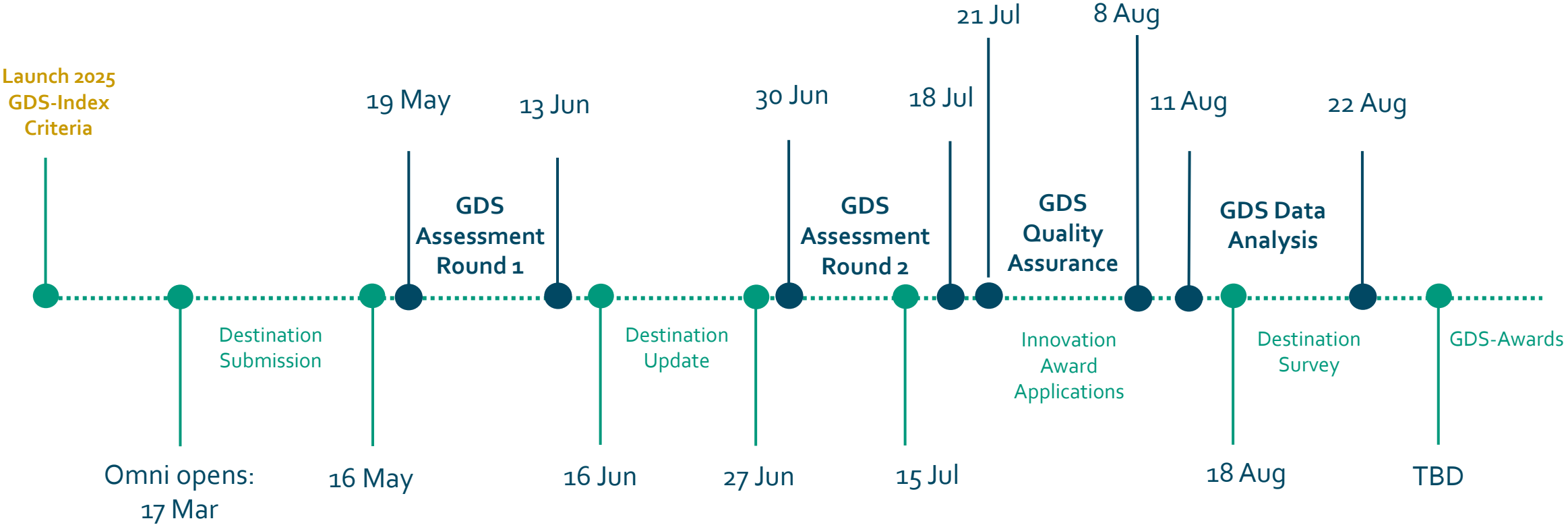
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**GDS-Index 2025  
Coming soon...**

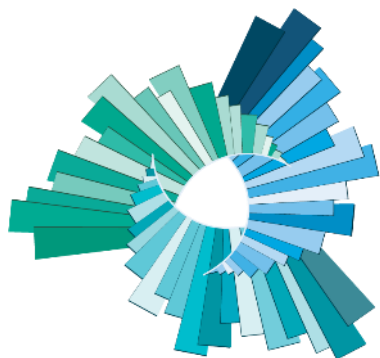
# 2025 GDS-Index Assessment Timeline



## GDS-Movement



## Destinations



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# BeCause The sustainability data hub

Simon Kløvgaard & Asam Nawaz





The sustainability **data hub** –  
for travel & tourism

The screenshot displays the BeCause sustainability data hub interface. The main dashboard is titled "Overview" and features a search bar, filter, and share options. It includes several key metrics and progress indicators:

- European Sustainability Reporting Standards (ESRS)** (Jan 2024-Dec 2024):
  - Progress overview: 37/253 answered (14% complete)
  - My questions: 24/253 answered (9% complete)
  - Delegated questions: 5/253 (2% complete)
- Energy consumption**: 124,85 kWh
- Properties certified**: A donut chart showing 10% Active, 30% In progress, and 60% Expired.

A "Choose a framework" modal is open, listing various frameworks for selection:

Framework	Category	Action
Hotel Sustainability Basics	Industry	+ Add
Pathway to Net-Positive	Industry	+ Add
GRI	Compliance	+ Add
ESRS	Compliance	+ Add
Travalyst	RFP	+ Add
HRS	RFP	+ Add

Additional elements include a sidebar with navigation options (Overview, Sustainability info, Data collection) and a "GRI Compliance" report for Jan 2024 - Dec 2024.





# Mapping change: Towards data driven tourism and events that regenerate

Feeling the Pulse Webinar

By Simon Kløvgård and Asam Nawaz, BeCause



# Agenda.

- Intro
- The challenge
  - Getting access to validated data
- The solution
  - Real time metrics and certification data tailored for your destination
- The impact
  - Feed your strategy and empower your actions
- Wrap up



# Intro

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BeCause in 2 minutes

# The sustainability data hub – for tourism, hospitality & travel



## A centralized data hub

Connecting business in tourism, travel and hospitality through our centralized data hub



## Open data sharing

an open approach to collecting, mapping and sharing sustainability data



## Beyond compliance

an open approach to collecting, mapping and sharing sustainability data



BeCause in 2 minutes

# At the center of a great, networked community

## HoResTA Chains

~10



## Certifiers & Solution Providers

~64



~35

## Marketplaces



~9

## IOs & Destinations





# Industry knowledge and a vision on sustainability

---



**Simon Kløvgaard**  
Sales & Partnerships Manager



**Asam Nawaz**  
Head of Sales



# The challenge

Getting access to validated data



# Giving **destinations** the insights they need to live up to their goals

## Certification Tracking

Many destinations manually track certifications or rely on self-reported data.

## Incomplete Hotel Data

Destinations lack visibility into what sustainability initiatives their hotels are undertaking.

## Scoring & Benchmarking

Difficulty in efficiently gathering and validating the required sustainability data for the **GDS-Index scoring system**.

## Expanding Hotel Participation

: Encouraging more hotels to **engage in sustainability initiatives**.

## Meetings & Events

**Impact Calculation:** Measuring the sustainability impact of events is complex and time-consuming..





# The solution

---

Real time metrics and certification data tailored for your destination

## Destinations

Feed your sustainability strategy with validated data from your supply chain!

Certification data on

**+50.000**

Companies in travel and tourism

Data from

**+60**

Recognized eco-certifications





## The solution

Giving **destinations** the insights they need to live up to their goals

### Certification Dashboard

– A real-time overview of hotel sustainability certifications across a destination.

### Automated Data Flow

– Directly integrates with major certification bodies (GSTC, Green Key, EarthCheck, etc.), reducing the need for manual tracking.

### Self-Assessment

A tool that allows hotels to **start their sustainability journey** and increase destination-wide participation.

### Meetings & Events Metrics

Carbon footprint calculation for events to support sustainability tracking.

### Custom Goal-Tracking

Helps align **destination-wide goals** with hotel partners.  
**Why This Matters for GDS-Index Destinations**



## The results

Giving **destinations** the insights they need to live up to their goals

### Improved GDS-Index Score

More certified hotels = stronger scoring across criteria.

### Better Data Accuracy

Automated certification updates ensure **real-time tracking**.

### Less Administration

No need for manual tracking; data is centralized.

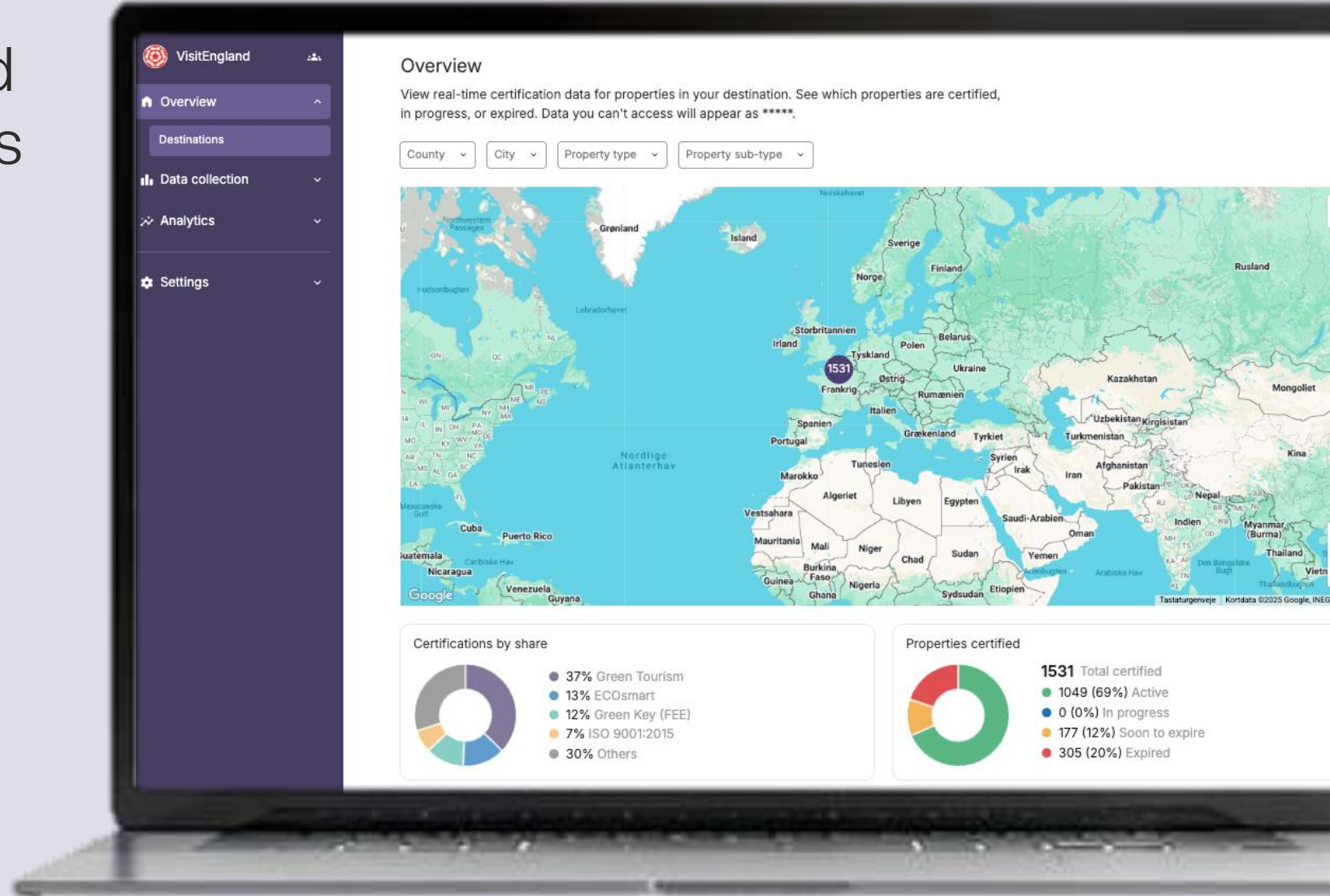
### Higher Hotel Engagement

The **Self-Assessment Certification** allows more hotels to start their sustainability journey, **expanding destination participation**.



Full overview

Giving destinations the insights they need to live up to their goals





Full overview

Giving destinations the insights they need to live up to their goals



VisitEngland

- Overview
- Destinations
- Data collection
- Analytics
- Settings

### Overview

View real-time certification data for properties in your destination. See which properties are certified, in progress, or expired. Data you can't access will appear as \*\*\*\*\*.

County | City | Property type | Property sub-type

#### Certifications by share

- 37% Green Tourism
- 13% ECOsmart
- 12% Green Key (FEE)
- 7% ISO 9001:2015
- 30% Others

#### Properties certified

1531 Total certified

- 1049 (69%) Active
- 0 (0%) In progress
- 177 (12%) Soon to expire
- 305 (20%) Expired



Full overview

Giving destinations the insights they need to live up to their goals

**Hilton Garden Inn London Heathrow Airport**  
Event facility, Accommodation, Hotel

**Certifications**

- ISO 9001:2015 (Active)
- ISO 14001:2015 (Active)
- ISO 50001:2018 (Active)
- Green Key (FEE) (Soon to expire)
- Green Tourism (Expired)

**Certifications by share**

- 37% Green Tourism
- 13% ECOsmart
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- 7% ISO 9001:2015
- 30% Others

**Properties certified**

1531 Total certified

- 1049 (69%) Active
- 0 (0%) In progress
- 177 (12%) Soon to expire
- 305 (20%) Expired

**Certified properties** | Certifications

Search for anything... 1531/1531 shown

Name	Type	Certification	Status	County	City
Aloft London Excel	Accommodation, Hotel	Green Key (FEE)	Active	Greater London	London
Sheraton Skyline Hotel London Heathrow	Event facility, Hotel, Accommodation	Green Key (FEE)	Active	Greater London	Harlington
London Heathrow Marriott Hotel	Accommodation, Event facility, Hotel	Green Key (FEE)	Active	Greater London	Harlington
Darwin Forest	Accommodation	Green Key (FEE)	Expired	Derbyshire	Two Dales
Sandybrook Lodges	Accommodation	Green Key (FEE)	Expired	Derbyshire	Ashbourne
Landal Kielder Waterside	Hotel, Accommodation	Green Key (FEE)	Expired	Northumberland	Hexham
London Marriott Hotel	Accommodation, Event facility	Green Key (FEE)	Expired	Greater London	London



Full overview

Giving destinations  
the insights they need  
to live up to their goals

Certified properties		Certifications	
Search for anything...		23/23 shown	
Name	Certified properties at your destination	Certified properties worldwide	
Green Key (FEE)	184	7604	
Bioscore Sustainability Certification	1	898	
Green Tourism	566	1538	
Biosphere Certified	1	1238	
EarthCheck Certified	8	428	
Green Key Global Eco-Rating	1	1192	
Green Globe	1	462	
ISO 9001:2015	110	6616	
ISO 14001:2015	110	6723	
ISO 50001:2018	110	6717	
Ecostars	11	1107	
Sustonica - Sustainable Vacation Rental	20	101	
LEED (Leadership in Energy and Environmental Design)	2	580	
FuturePlus	48	88	





# The impact

Feed your strategy and empower your actions



## The impact

# Giving **destinations** the insights they need to live up to their goals

### Certification Tracking

→ More certified hotels = Higher GDS-Index score.

### Automated Data Collection

→ Reduces manual work, ensuring data integrity.

### Engagement Tools

→ Self-Assessment Certification encourages hotels to start their journey.

### Meetings & Events Measurement

→ Aligns with sustainability criteria for business events.



# Wrap up



## Key takeaways

# What to take with you today?



### **Data automation is key**

to improving GDS-Index scores and sustainability reporting.



**BeCause centralizes and simplifies** certification tracking, reducing the burden on destination managers.



### **The Hotel Self-Assessment Certification expands participation,**

ensuring more hotels contribute to sustainability goals.



If your destination is already part of the GDS-Index—or looking to improve its sustainability impact—BeCause is your **data-driven, automated solution**. Let's work together to make sustainability not just a goal, but an **integrated, measurable, and impactful part of your destination's strategy**.

**Visit [because.eco](https://because.eco)  
and book a demo**





# Achieving the impossible with sustainability insights in a Sea of Data Chaos

## The Challenge faced



Visit England had no way of gaining an overview of the sustainability status of the hospitality landscape at their destination. Investing a lot of time, money and effort into managing +70 contact streams to each individual eco certification and map that data manually with a list of all properties, was the only way forward.

## The Solution



BeCause has, with Visit England as the pilot partner, managed to structure and aggregate our full data set, and deliver that in an easily accessible way to destinations. By leveraging the power of real-time data and insights, you can visualise where you stand today and imagine where you can go, creating a clear roadmap for a more sustainable future.

## The Impact



- A trustworthy foundation for building a targeted sustainability strategy
- Boosted credibility
- Informed decision making
- A way to address greenwashing claims with authority



## Hear it from our partners

“

One of the greatest challenges destinations face today is accessing accurate data about the sustainability practices of their supply chains. Our partnership with BeCause directly addresses this challenge, helping DMOs, CVBs, and NTOs create more regenerative, resilient destinations that benefit both visitors and residents

Guy Bigwood  
CEO  
GDS-Movement

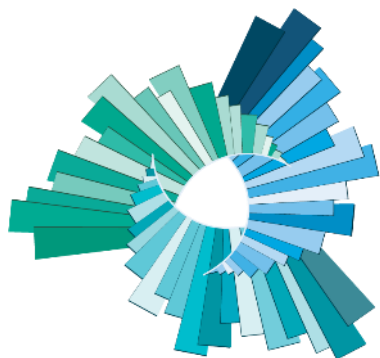


“

VisitEngland is working with BeCause to ensure access to their platform can help England's tourism industry meet the growing demands of visitors seeking environmentally responsible experiences, from which attraction to check out and which destination to discover to where best to stay to suit their needs.

Andrew Stokes  
Director  
VisitEngland





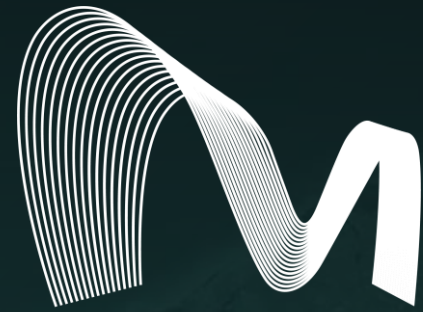
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# Murmuration

## Location Intelligence for optimal decisions

**Tarek Habib**  
CEO and Co-Founder  
Murmuration





MURMURATION



# MURMURATION PROVIDES DIGITAL SOLUTIONS FOR ALL TOURISM STAKEHOLDERS

## Our references



Founded in March 2019



Based in Toulouse, France



20 employees



An engineering team of 15 people







## ATTRACTIVITY OF THE DESTINATION

### ESTADO Y RECOMENDACIONES



Eco-mobility

3.9/5



Weather comfort

4,3/5



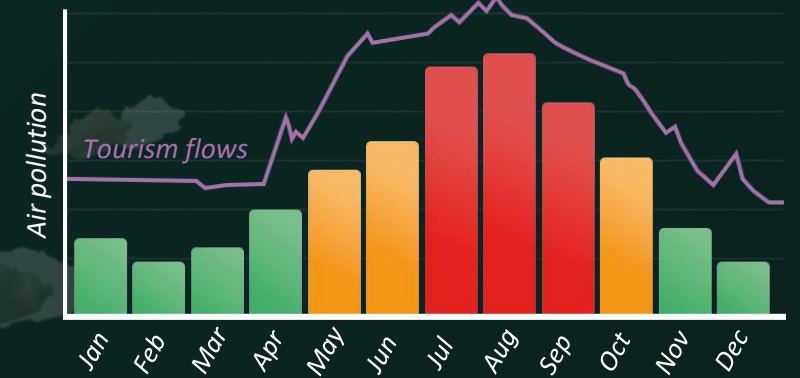
Accessibility

3.2/5

## IMPACT ON/F TOURISM

### AIR POLLUTION AND FLOWS

32 days above the recommended threshold







## RESILIENCE OF TOURISM ACTIVITIES

### ACTIVITIES IN THE AREA



Diving

9,7 /10



Nature & adventure

7,8 /10



Gastronomy

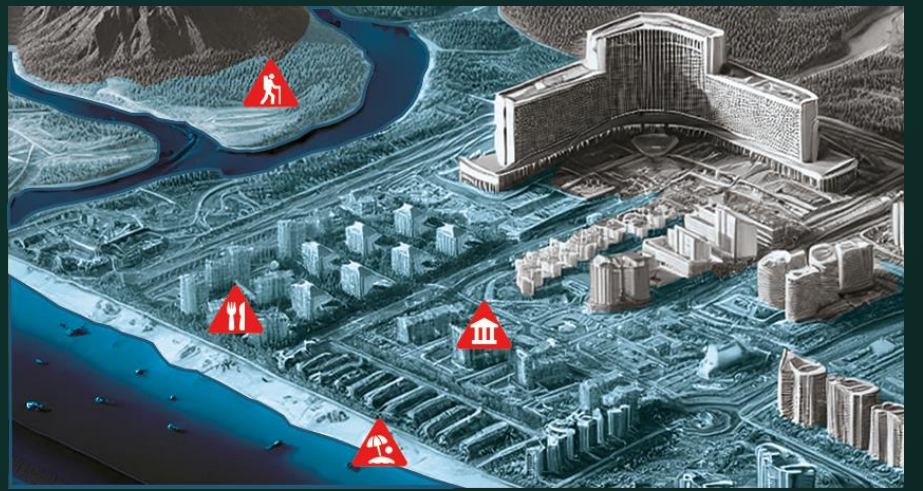
6.2 /10





## EFFECTS OF CLIMATE CHANGE

### SEA LEVEL RISE







# CARRYING CAPACITY

NUMBER OF VISITORS



## CARRYING CAPACITY

### NUMBER OF VISITORS



## ATTRACTIVITY OF THE DESTINATION

### STATUS AND RECOMMENDATIONS



## IMPACT ON/F TOURISM

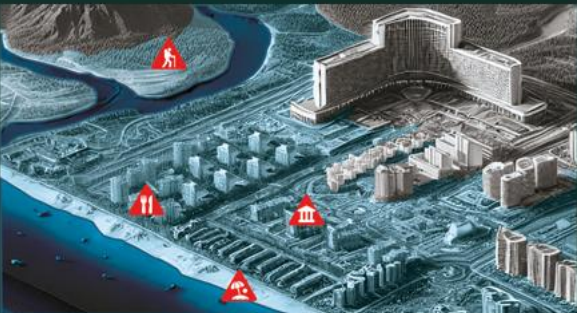
### AIR POLLUTION AND FLOWS

32 days above the recommended threshold



## EFFECTS OF CLIMATE CHANGE

### SEA LEVEL RISE



## RESILIENCE OF TOURISM ACTIVITIES

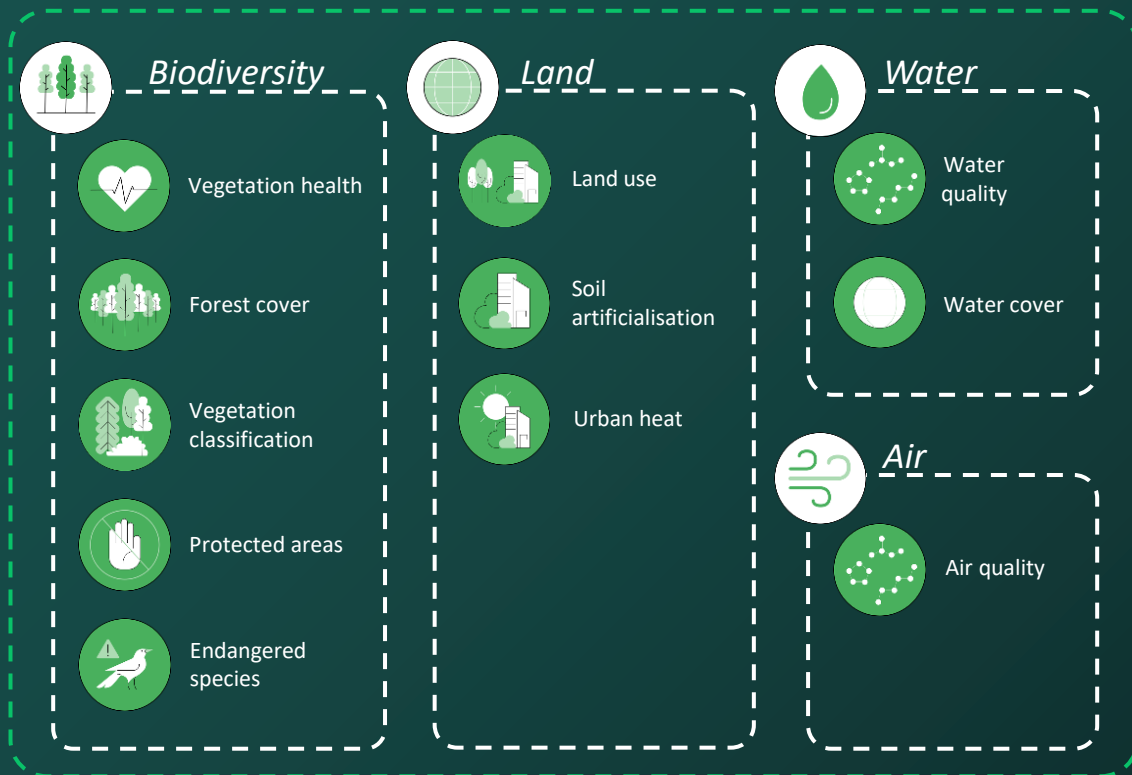
### ACTIVITIES IN THE AREA



# FOCUS ON INDICATORS

Our indicators are based on satellite Earth observation data, providing global coverage across various temporal scales: past, present, and future.

## Environmental Indicators



## Climate Indicators



## Attractivity indicators



# FOCUS ON – Environmental Monitoring

## ENVIRONMENTAL INDICATORS OVER PORTUGAL



- Introduction
- Temperatures
- Heat waves
- Precipitations
- Tropical nights
- Water Stress
- Vegetation Health
- Biodiversity**
- Tourism

- Explanations
- Landuse
- Climate change
- Human encroachment
- Habitat fragmentation
- Road disturbance
- Nitrogen deposition

### Aggregated score

#### Aggregation level

Standard grid

By Concelho

BioBalance  
Score : 0.578

For the preservation of biodiversity in the region of **Alto Minho and Cavado** with the impact of **all factors combined, in 2020**

#### Year

1990

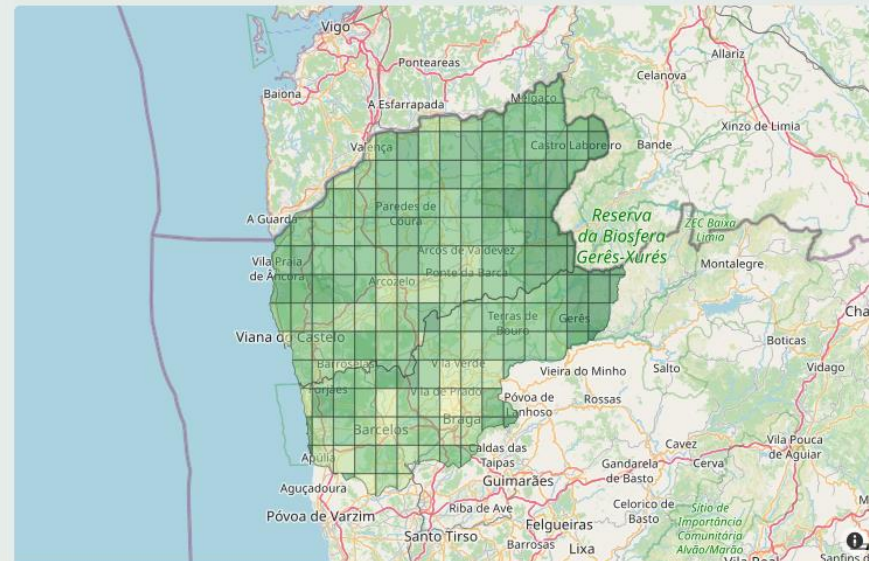
2000

2006

2012

2018

2020



#### Biodiversity preservation (MSA)



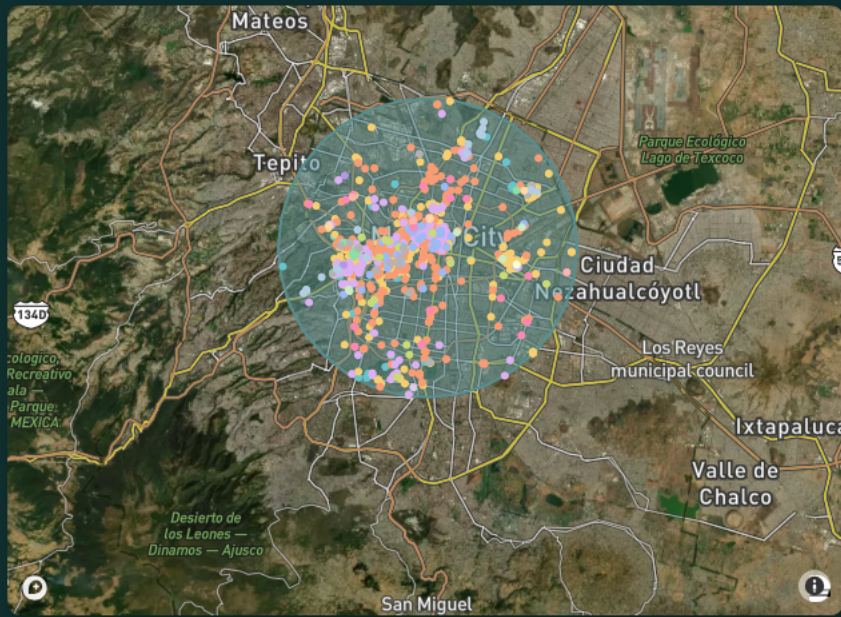
# FOCUS ON – Climate Simulator



MURMURATION TOURISM SQUARE LIVE DEMO

Mexico City (2023–2024)

Bologne (2020–now)



## Touristic Activities

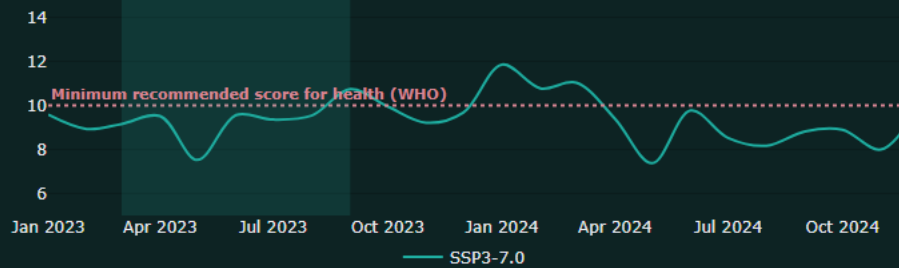
Simulation scores appear on the right.

? <b>Hiking</b> 3.5   3.5 =	? <b>Cycling</b> 3.5   3.5 =	? <b>Well-being</b> 7.9   7.9 =	? <b>Nautical</b> 3.6   3.6 =
? <b>Swimming &amp; beach trips</b> 3.5   3.5 =	? <b>Snow Activities</b> 8   8 =	? <b>Aerial activities</b> 3.6   3.6 =	? <b>Camping</b> 3.5   3.5 =
?	?	?	?

Air quality | Air temperature | Precipitations | Vegetation health | Wind speed

## Aggregate air quality indicator (0 to 20)

↓ csv

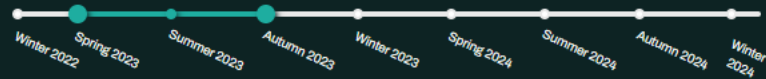


## Environmental Indicators

Twist the environmental indicators to see what impact it would have on the touristic activities.

<b>Air quality</b>	9.3 / 20 Simulation - 9,3 +
<b>Air temperature</b>	17.7 / 32 Simulation - 17,7 +
<b>Precipitations</b>	3.2 / 50 Simulation - 3,2 +
<b>Vegetation health</b>	0.5 / 1 Simulation - 0,5 +
<b>Wind speed</b>	5.6 / 50 Simulation - 5,6 +

Selected dates: 2023-03-01 → 2023-09-01



Climate scenarios:

SSP3-7.0

# FOCUS ON – Attractivity



RETURN TO THE PORTAL

## MARSEILLE BEAUVAU VIEUX PORT Tourism Attractivity Criteria



### Accessibility

Accessibility scores are consistently high throughout the year, highlighting excellent transport links. This can be a key selling point for all traveler profiles, particularly those prioritizing convenience.

### Bathing comfort

Bathing comfort is highest from September to November, with warm water temperatures. Marketing efforts could target water-based activities during this period to maximize appeal.

### Biodiversity & landscapes

The biodiversity and landscape score remains consistent throughout the year, indicating limited variation in natural features. Opportunities exist to enhance green spaces or promote existing water bodies to attract eco-conscious travelers.

Present / Past

Projections



Accessibility



Bathing comfort



Biodiversity & landscapes



Eco-mobility



Health



Water abundance



Weather comfort

View all hotels

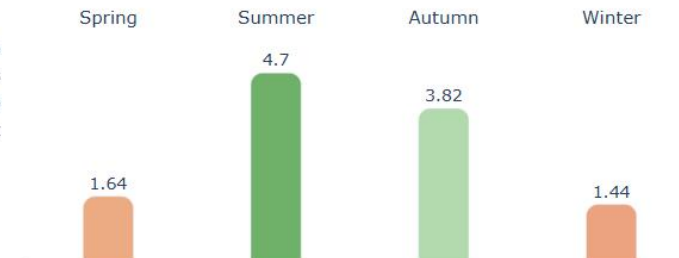
Hotel surroundings

Climate Change



### Weather comfort through seasons

This proxy indicator examines the climatic conditions in the region based on how comfortable they are for visitors. It includes factors such as temperature, precipitation, wind speed, and the presence of pleasant, moderate weather conditions that contribute to a positive experience throughout the year.



# FOCUS ON – Augmenting reporting with data

## D6 - Water stewardship

*The destination has targets to reduce energy consumption, improve efficiency in its use, as well as increase the use of renewable energy. The destination has a system to encourage enterprises to measure, monitor, reduce, and publicly report their contribution to these targets.*

Birgi faces high overall water risk, with extremely high risk for quantity and medium-high risk for quality, despite medium-low regulatory and reputational risk, according to the Aqueduct Water Risk Atlas<sup>106</sup>.

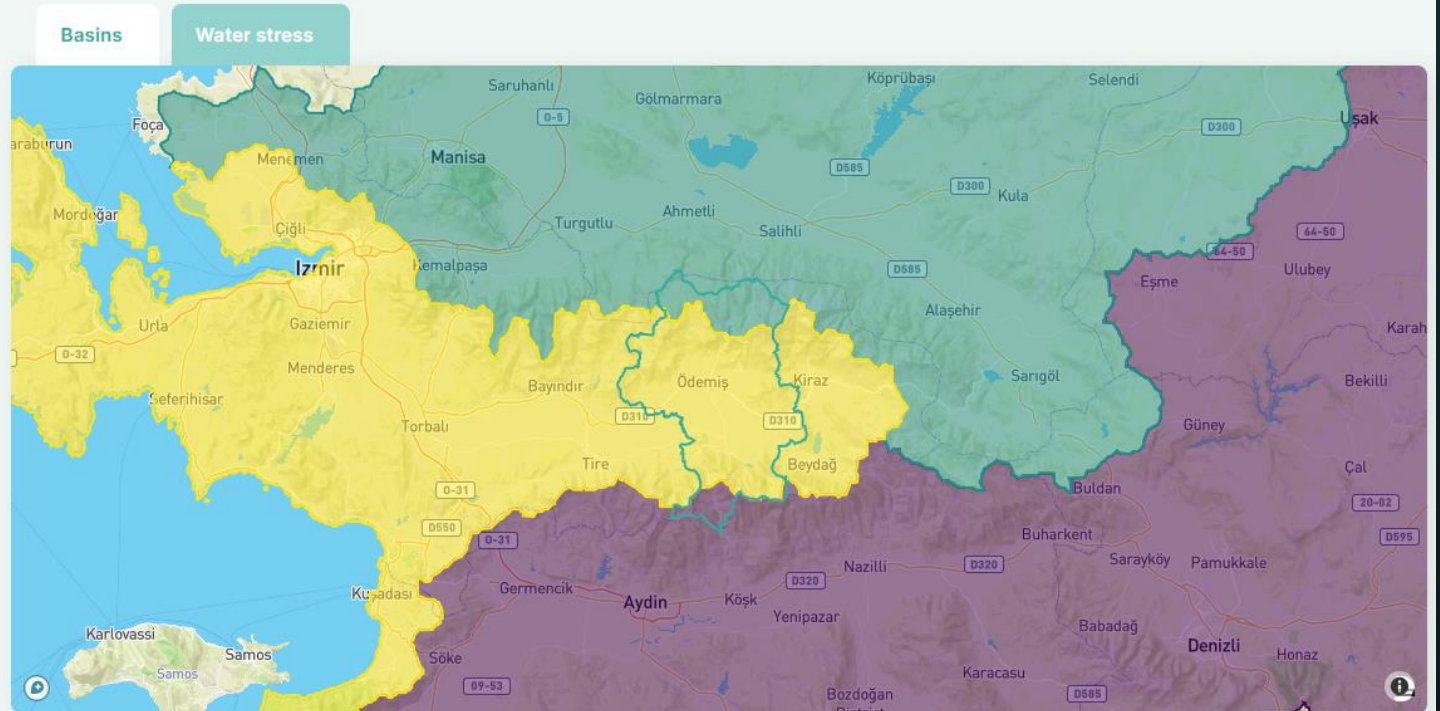
Springwater and groundwater are the primary sources of Birgi. Currently, no system is in place to regulate and assist tourism businesses in managing their water consumption. An interview with both public and private sectors revealed that water risk has not been assessed, and there are no specific targets for water conservation. Local residents and NGOs shared their concerns about water shortages due to climate change and overuse in agriculture. The stream in the center of the village has often dried due to drought, and the residents have experienced a reduction in the groundwater.

There are positive discussions regarding the implementation of a rainwater harvesting plan and the installation of an improved agricultural irrigation system to meet the water demands for agriculture. Furthermore, there is a move to discourage corn production due to its high water consumption.

The water risk information has not been communicated to visitors, and water saving is not actively encouraged for overnight guests.

Below are the results of the global secondary quantitative data analysis on Birgi's water risk.

- Basins
  - Description: Basins represent the hydrological units that define water flow within a region. Understanding basin geometry is crucial for managing water resources, assessing hydrological risks, and ensuring sustainable water use.



Based on water stress data from 2018 to 2023

100 %

average water stress during  
summer months

48 %

average water stress  
(annual mean)

High risk

According to the WRI scale (World  
Resources Institute) ⓘ



# FOCUS ON – Carrying Capacity

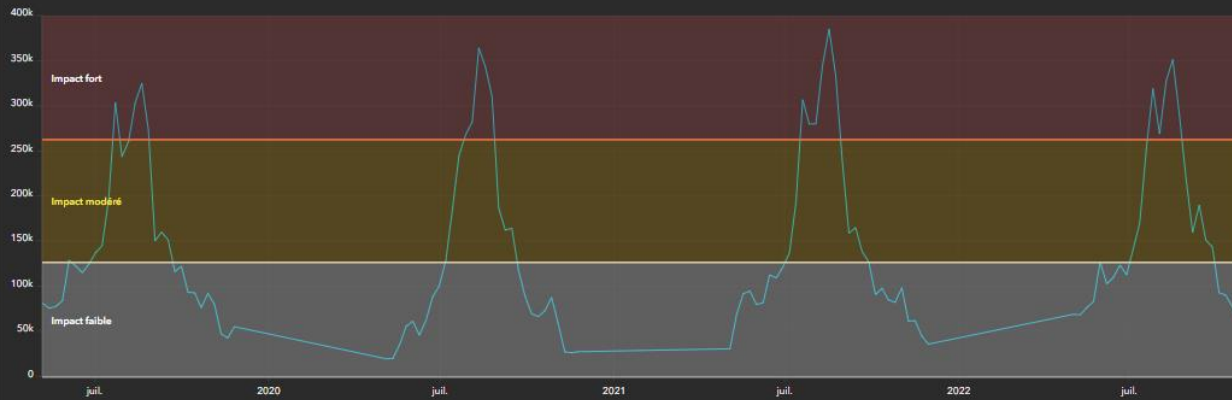
## Capacité de Charge Touristique - Gavarnie

Végétation Respirabilité

### Impact Touristique - Végétation

HEATMAP (ON/OFF)  
ON

Fréquentation **Hebdomadaire** estimée à partir du TEI -



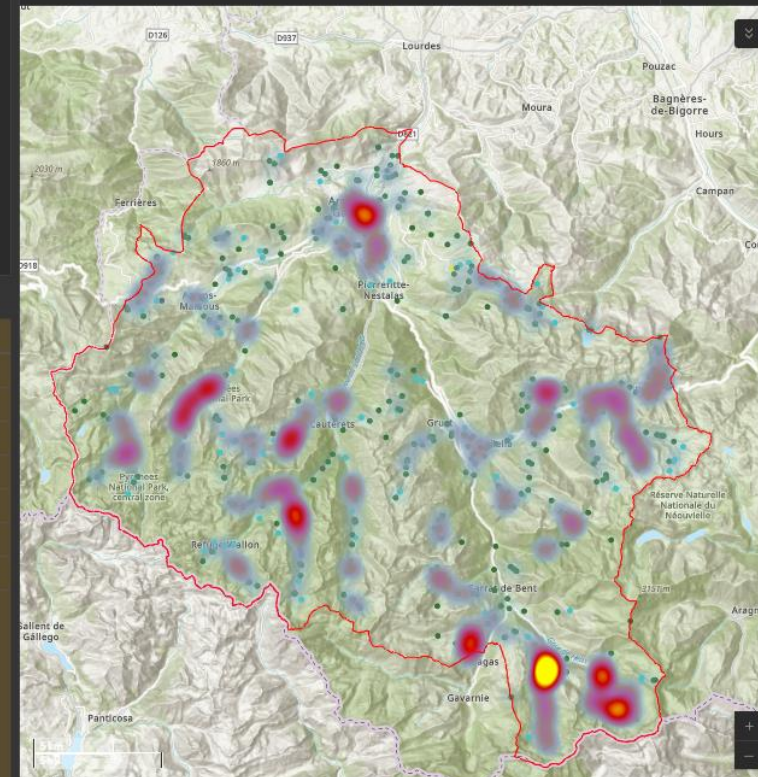
Fréquentation réelle VS Seuils    Indice de piétinement (TEI)    Fréquentation estimée VS Seuils    Infos pratiques

Seuils CCT :  
Impact fort : 37 620,00/jour | 263 340,00/semaine  
Impact modéré : 18 150,00/jour | 127 050,00/semaine  
Impact faible : 9 970,00/jour | 69 790,00/semaine

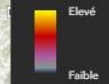
TEI (indice de piétinement)

**74 %**

16/10/2023 02:00



Intensité potentielle de piétinement



Observations GBIF - Espèces végétales

- No status
- least concern
- data deficient
- critically endangered
- endangered
- vulnerable
- near threatened

### Espèces de plantes potentiellement impactées par le tourisme

Nom commun	Nb d'observations	Intensité piétinement - 1(faible) -> 5 (fort)
False Meadow Saffron	74	3,9
Acanthus-leaved Carlina-thistle	56	4
Monk's-hood	56	3,4
Autumn Crocus	49	2,8
marsh grass-of-Parnassus	47	3
Rusty-leaved Alpenrose	45	3,3
Pyrenean Eryngo	42	3,5
Horned Pansy	39	3,3
Alpine Clover	35	3,1
Maiden Pink	35	3,1
common Juniper	26	3,9
Great Yellow Gentian	25	3,4
Rose Daphne	25	3,3
Fringed Pink	24	3,6
Lady's Bedstraw	24	3
red-berried elder	23	4
common heather	22	3,3
Total	1963	3,3

### Sélectionner un statut de vulnérabilité

- critically endangered
- data deficient
- endangered
- least concern
- near threatened
- No status
- vulnerable

# FOCUS ON – Link to the travellers

## Activitips

Welcome to Activitips, a collaboration between Murmuration and the Malta Tourism Authority (MTA) to enhance your experience in Malta! This innovative tool provides personalized activity recommendations by analyzing climate and environmental data to generate forecasts and scores for various activities. Updated daily, Activitips helps visitors and residents alike make the most of their time by suggesting the best days for diving, exploring cultural sites, enjoying nature, and more. Let us guide you to discover Malta in the best possible way, whatever the weather!

30/07/2025 - 05/08/2025

07/30 07/31 08/01 08/02 08/03 08/04 08/05





*Tarek.habib@murmuration-sas.com*



*[murmuration-sas.com](http://murmuration-sas.com)*



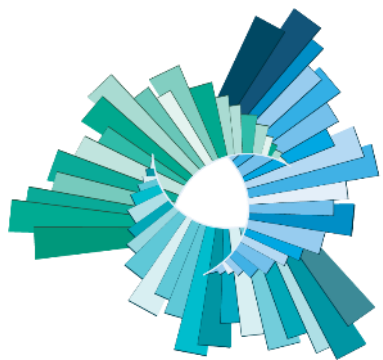
*[@Murmuration SAS](https://www.linkedin.com/company/murmuration-sas)*

**MURMURATION – SAS**

**15 Rue Victor Hugo 31150 Bruguière**

N° de SIRET : 84893497200029

N° de TVA : FR88848934972 - Toulouse



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**What's next?**



# Your Partners in Data-Driven Destination Regeneration

## GDS-Index: Enhancing Sustainability Evidence

- **Murmuration** - supports select **Environmental criteria** (e.g. air quality, renewable energy, green blue areas).
- **BeCause** - strengthens **Supplier & Destination Management** data for supplier certification

## Beyond the Index: Tailored Data Solutions for DMOs

- **Strategic guidance** to help destinations leverage data effectively.
- **Custom analytics & reporting** to drive meaningful sustainability actions.
- **Policy & implementation support** to turn insights into real-world impact.

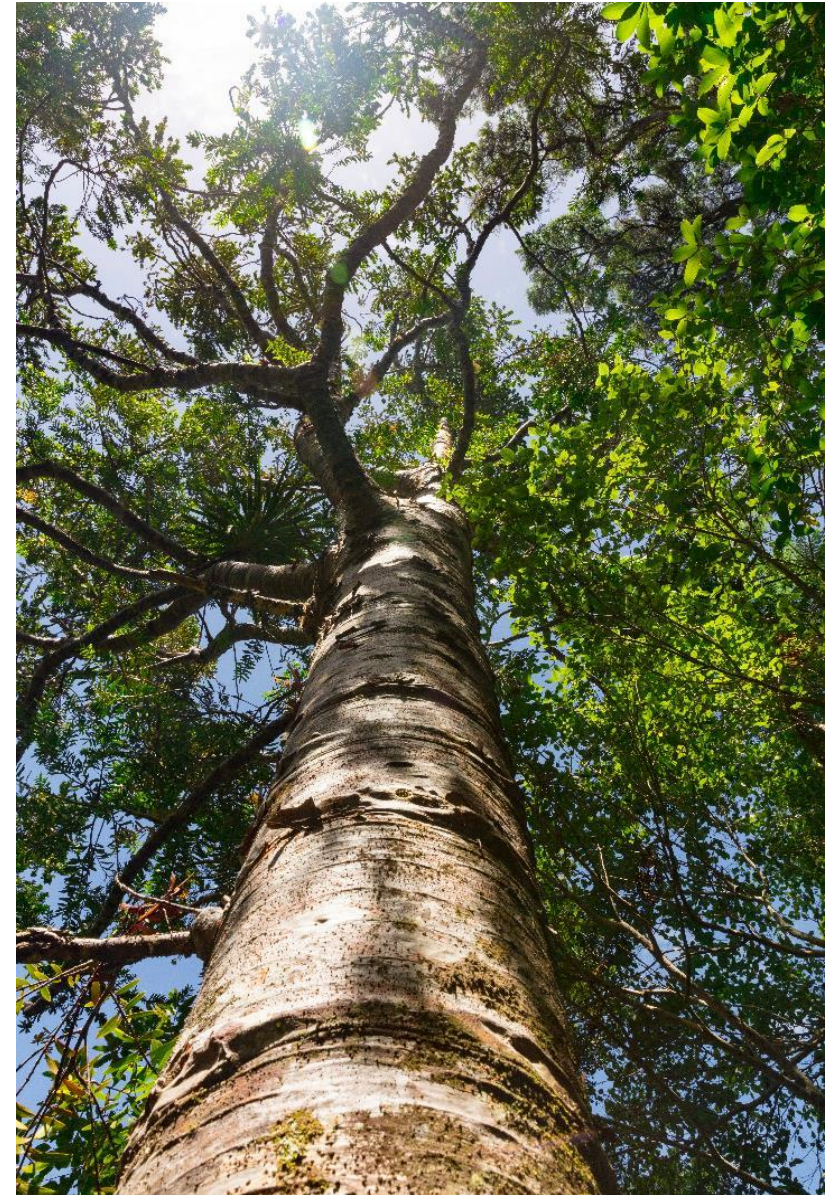
**GDS-Movement, your first point of contact** – we connect you with the right data solutions and expert partners.



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MURMURATION



GDS-ICCA-CityDNA

# CERTIFICATE

Regenerative Destination Management

*Designed to build the expertise of mid-to senior-level NTO and DMO professionals in crafting and implementing destination sustainability, stewardship strategies and integrating regenerative practices.*

***Start: 06 March 2025***

[www.gds.earth/academy](http://www.gds.earth/academy)



# THANK YOU!

## Join a dynamic community of changemakers

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